

Europass curriculum vitae

Personal information

Surname(s) / First name(s)

Address(es)

Telephone(s)

Fax(es)

E-mail(s)

Nationality(-ies)

Date of birth

Gender

Desired employment / Occupational field

Work experience

Dates

Mössmer Martina

Jeneueingasse 31/2, 1210 Vienna, Austria

Mobile: +4369919470526

0043 1 218 32 55 12

martina.moessmer@neustart.at

Austria

16.09.1958

female

**Mediator
Instruction / development**

After working in different fields as a socialworker, I started to work as a mediator in 1994 at NEUSTART at the „victim,-offender mediation“ (conflict resolution in penal matters) for juveniles and adults in Vienna. Up to now I have mediated about 2000 victim-offender cases, most of them successfully. I have been part of the group developing new methodical treatments for this special field and I am responsible for the trainings of NEUSTART-mediators since 1999. Since this time I work as a freelancer too, as mediator in civil cases and doing trainings for other mediators and supervising them. For 5 years I have been part of the management-group of the „victim-offender mediation“ located in Vienna and was responsible for the management of a group of 9 mediators and for the cooperation with the legal authorities.

Overview about my national and international activities in the field of Victim offender mediation:

- seminars and lectures for Austrian prosecutors and judges
- participant of conferences about victim –offender mediation in the European Union and as lecturer at Austrian conferences.
- seminars about victim offender mediation in Czech republic (2 weeks training of mediators), Hungary (one week training for mediators), Romania (5 weeks – developing mediation in general and inform prosecutors and judges) - all assigned by the European Union
- lecturer about victim offender mediation at the university of Vienna
- developing guidelines for trainings for mediators in criminal matters at the University of Leuven – assigned by the European Forum.

Occupation or position held

Main activities and responsibilities

Name and address of employer

Type of business or sector

Education and training

Mediator at NEUSTART

mediation in penal matters (NEUSTART) and civil cases, training and supervising mediators

NEUSTART association, Holzhausergasse 4/3, 1020 Vienna

Mediation / socialwork/ trainings / supervision

Dates	1987 university of social work 2000 mediatonlicence
Title of qualification awarded	Diplomated socialworker, mediator
Principal subjects/Occupational skills covered	Case management, victim offender mediation, counseling, prepearing and holding trainings
Name and type of organisation providing education and training	university of socialwork Fachhochschule
Level in national or international classification	(Dipl. Sozialarbeiter), licensed mediator, bachelor

Personal skills and competences

Mother tongue(s)

Other language(s)

Self-assessment

European level (*)

Language

Language

Specify mother tongue german

Understanding		Speaking		Writing
Listening	Reading	Spoken interaction	Spoken production	
english	english	english	english	english

() Common European Framework of Reference (CEF) level*

Social skills and competences

respectful, open minded, flexible, decisive, integrativ

Organisational skills and competences

1985-1987 - university of social work
 1987-1994 – working in different social fields
 1994 till now - working as a mediator at NEUSTART
 1994-1996 guidance of victim offender mediation for juveniles and member of the project-team to develop victim offender mediation for adultes
 1998-2000 course of lectures for a lincensed mediator for all mediation skills
 1998-2003 department chief for victim offender mediation in Vienna

Technical skills and competences

Computer skills and competences

Capability of using different computer programs (word, exel, lotus notes)

Artistic skills and competences

Other skills and competences

Driving licence(s)

Driving licence of Austria for cars till 3,5 tons

Additional information

Annexes

civi martina moessmer - senior mediators for turkey

martina.moessmer@neustart.at [martina.moessmer@neustart.at]

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